

Wave Hill Membership Terms and Conditions

In becoming a Wave Hill Member, you join us in our mission to celebrate the artistry and legacy of our gardens and landscapes; to preserve our magnificent views and to explore human connections to the natural world through programs in horticulture, education and the arts. Wave Hill Members are stewards who value Wave Hill's intimacy and sense of place that holds wonder and surprise, and who are active in protecting, preserving and respecting this unique community resource.

The following terms and conditions apply to all Members of Wave Hill. In these terms, "you/r" or "Member/s" refer to all people who have purchased or applied for a Membership at the Individual, Senior, Senior Couple, Family/Dual, Supporting, Patron, Partner, Sustainer Partner, Benefactor Partner and Conservator categories. The terms "we" and "Wave Hill" refer to Wave Hill, Inc.

Basic Individual Membership and Benefits

Unlimited free admission to Wave Hill for one adult during regular business hours. Additional person/s included in a Membership is/are determined by the Membership category.

Three onsite parking passes. The number of parking passes is determined by the Membership category. Parking passes are for one-time use only; they are mailed with Membership materials and cannot be replaced if lost. Parking passes are valid only when space is available in the onsite lot. Onsite parking may be limited when the lot is full on weekends and during peak seasons. Passes are non-transferable; the Wave Hill Member must be present in the vehicle.

Members park onsite free of charge on weekdays during January, February and March. Onsite parking may be limited when the lot is full. The Wave Hill Member must be present in the vehicle. Patron and Partner-level Members receive complimentary parking privileges.

Two guest passes. The number of guest passes is determined by the Membership category. Guest passes are for one-time use only. They are mailed with Membership materials and cannot be replaced if lost.

10% discounts in The Shop at Wave Hill and Wave Hill Café. The Shop discount may be increased for higher Membership categories and during special

Members-only sales events. Members-only events are promoted in the *Wave Hill News*, by postcard, on Wave Hill's website and/or in eNews Updates.

Discounted price on concerts, lectures and workshops.

Admission to summer Member Picnic evenings.

Invitations by mail to weekend art exhibition openings with free admission for two additional adults on the day of the opening. An invitation must be presented by the guest to receive complimentary admission.

Mail subscription to *Wave Hill News*, our quarterly newsletter and monthly eNews updates. Members must subscribe to eNews online and provide a valid email address to receive eNews updates.

Reciprocal admission benefits at over 230 gardens across the country. Wave Hill members receive these benefits through the American Horticultural Society's Reciprocal Admissions Program. Benefits are determined by individual participating gardens and arboreta. Wave Hill Members must present a valid Membership Card to access this benefit when visiting another participating venue. A complete list of participating gardens and arboreta can be found at http://www.ahs.org/events/reciprocal_events.htm.

Admission discounts to select regional cultural institutions. A complete list of participating institutions can be found at www.wavehill.org/membership.

Discounts at regional nurseries, garden centers and suppliers. A complete list of participating businesses can be found at www.wavehill.org/membership.

With the exception of the benefit of admission to Wave Hill, we reserve the right to alter the Membership categories and benefits without prior notice.

1. Admission

Membership entitles a Member to admission to Wave Hill year-round upon presentation of a valid Membership Card or guest pass during normal public hours. Members and guests are subject to the conditions and policies of Wave Hill. To ensure the safety of our visitors, gardens, landscapes, buildings and plant collection, and to enable all visitors to enjoy the property, Wave Hill has established the following rules:

Members and visitors may enjoy Wave Hill's grounds during published public visiting hours only.

Visit the Wave Hill Café for a light meal or refreshments (Café food only); enjoy a picnic or carried-in snack in the designated Picnic Area next to Glyndor House. Food is not permitted outside these areas. So that others may enjoy the Picnic Area, organized gatherings are limited to two tables.

To protect our lawns and other garden areas, please use only Wave Hill benches and chairs. No blankets, please!

Please do not climb trees, pick flowers or take plant material.

We welcome trained guide dogs; all other pets are prohibited.

Headphones must be used with a radio, music-listening or video device. Please be considerate of others when using a cell phone or other mobile device.

Small children must be supervised at all times.

Balls, rollerblades, kites and Frisbees are prohibited.

We encourage you to bicycle to Wave Hill, where you can find bike racks near the Front Gate. Bicycles and tricycles are not allowed beyond the parking lot.

Photography and video recording are permitted at Wave Hill for private, recreational use only. Written permission and fees are required for commercial photography, including for staged photography with a private photographer.

Tripods or easels may be used on the grounds, except in the Flower Garden, Wild Garden, Greenhouses, Dry & Herb Gardens, Alpine House, and in any area that would obstruct a pathway.

2. Membership Term

Membership is valid for one year from the date an application is processed or for one year from the date of a current Membership expiration in the case of a renewal, whichever date is later. No refunds, extensions, or exchanges will be granted if you are for any reason unable to utilize your Membership benefits.

3. Refunds/Credits

If you have purchased regular-priced admission to Wave Hill the same day you purchase a Membership onsite at the Perkins Visitor Center, the price of admission can be applied to the cost of a Membership. In cases of Family/Dual

or higher-level Memberships, the admission paid for up to two regular-priced adult admissions and up to three child admissions can be applied towards Membership. For Senior Couple Memberships, the admission paid for up to one senior and one regular-priced admission can be applied towards Membership. For Individual and Senior Individual Memberships, the cost of one regular-priced or senior-price admission is applied. Wave Hill does not grant refunds once a Membership has commenced.

4. Membership Cards

Memberships, Membership benefits, parking passes, and Membership Cards are nontransferable. A second proof of identity may be requested by Wave Hill staff. Memberships that include two adult persons may receive one Membership Card for each adult named on the Membership. In cases where only one adult is named, a second card will be issued in the same name. Children do not automatically receive Membership Cards. On request, Wave Hill will provide Membership cards for teen children. Wave Hill will consider requests for Membership Cards for regular childcare and eldercare attendants. Lost, mishandled, or stolen Membership Cards can be replaced upon request. Wave Hill reserves the right to charge a fee of \$5 for replacement cards.

5. Membership Upgrades

If during the term of your Membership you wish to upgrade your category, contact the Membership Office during business hours to arrange for payment of the pro-rated difference between the two Categories.

6. Membership Application Process

Please allow two to three weeks to receive your Membership materials. Wave Hill does not send confirmation upon receipt of applications and payments, other than for on-line applications. We will assume all proper Membership materials have been received by Members unless notified otherwise by you. It is your responsibility to notify the Membership Office if you have not received your Membership materials timely.

7. Membership Renewals

Renewals may be processed at any point once your Membership term has commenced. Pending a successful renewal, your Membership will be extended for one year from the current expiration date. The Membership Office does not retain the financial information of its Members on record. This information must be resubmitted with each renewal.

8. Renewal Letters

If you renew your Membership before expiration, you may still receive a renewal notice after having mailed your renewal payment. You may disregard the notice, or if you are concerned, please contact our Office to inquire about your

Membership status. Membership renewal forms are mailed approximately six weeks prior to expiration dates.

9. Temporary Membership Cards

You will receive a Temporary Membership Card if you join or renew in person at the Perkins Visitor Center. If you join or renew online, you will receive an email reply that will provide a printable message for use as a Temporary Membership Card.

10. Member Guests

Guest passes are for one-time use only. Patron-level Members may accompany two adult guests free of charge anytime when visiting Wave Hill. Partner-level Members may bring additional accompanied guests complimentary.

11. Parking

Parking at Wave Hill is limited; we strongly encourage the use of public transportation. Wave Hill is accessible by MTA Express Bus, Metro-North Hudson Line Rail, and Subway/Bus. Shuttle service is provided. Information and directions can be found at www.wavehill.org/visit. Parking passes are for one-time use only. Members will need to present their Membership Card when using a Parking Pass. Free parking is available at nearby locations with shuttle service. Please inquire about free parking at the Front Gate when you visit.

Additional Conditions

Membership is a privilege. We reserve the right, in our sole discretion, to refuse entry and/or Membership to a Member and to revoke a Membership without refund if a Member or other visitor behaves in a threatening or abusive manner toward any person on the grounds of Wave Hill, fails to obey Wave Hill's published rules or public visiting hours, or damages or threatens to damage any part of Wave Hill or its collection.

We reserve the right to amend the terms of these policies at any time. At the time of an amendment, Members will be notified on our website, where a new term and policy sheet will be available for download.

Membership Office Contact Information:

Phone: 718.549.3200 x220

Email: membership@wavehill.org